



Measures undertaken For Covid-19 by The Malla Hotel

*The Malla hotel's highest priority is the health, safety & security of our guests, employees and business partners worldwide. While we consistently maintain high standards of hygiene in our property, we have implemented additional measures in response to the coronavirus (**Covid-19**). These measures are in place to mitigate any potential risks and follow the recommended guidelines from the Ministry of Health and the WHO.*

WHAT WE ARE DOING.

While the situation is still evolving rapidly, we know it is important to be prepared to deal with any escalation in the spread of the virus and hence have started following actions in the premises.

- ❖ Sufficient supply of hand sanitizers, gloves, masks, proper towels and disinfectant materials in our hotel.
We have identified all common touch points and have implemented a thorough sanitization of these points.
- ❖ Chlorine bleach is an effective method of killing undesirable micro-organisms and our hotel has been following the method of sanitizing with the same in all frequently touched surfaces e.g. front desk counter, hand railing, door knobs & around the hotel premises.
- ❖ Comprehensive employee communications policy to ensure reliable, up-to-date information is communicated to employees and to clarify procedures and policies around mitigating the risks associated with Covid-19.
- ❖ Restrooms are well equipped with hand sanitizers, hand wash, and paper towels and hand dryers.
- ❖ Additional tissues available in public areas.
- ❖ Property linen washed on a higher temperature.
- ❖ Extra public area staffs have been added to ensure regular sanitizing of commonly touched surfaces.
- ❖ Our internal communications platforms are ensuring efficient flow of protocols and updates.
- ❖ We have circulated **WHO** guidelines on personal hygiene to all employees.
- ❖ We have implemented full procedures for sanitizing guestrooms including all touch points e.g. remote controls, handles, light switches.
- ❖ We are committed to playing our part in trying to prevent Covid-19 from escalating.
- ❖ We advise our guest to follow the **WHO** guidelines regarding personal hygiene and Covid-19.
- ❖ We have re-organized our restaurants and bar areas to give more space between people, minimum of 2 meters.
- ❖ We have paused our refillable water bottle initiatives towards being environment friendly, to help avoid contamination.
- ❖ Surgical mask & latex gloves are mandatory for all the cleaning staff.



The Malla Hotel

Measures taken for guests visiting our hotel.

- ❖ Temperatures are being checked individually at the entrance.
- ❖ Hand sanitizers are compulsory.
- ❖ A dedicated room has been identified for all guests who have symptoms of Covid-19 with doctor on call.

Symptoms we look out for.

- ❖ Cough.
- ❖ Shortness of breath.
- ❖ Breathing difficulties.
- ❖ Fever (above normal temperature).

Our hotel has a full list of protocols to follow should a colleague or guest become ill. These guidelines do not constitute legal advice and are purely a guideline.